

June 16, 2022

To All Employees of the IHI Group

Information Security Dept.
Intelligent Information Management Headquarters
IHI Corporation

Cautions for Suspicious Email

Information security incident which a PC was infected with malware called "Emotet" by clicking attached file of an email have occurred in an IHI Group company recently. The email was sent from an attacker outside of the company. An employee of the IHI Group company believed that the email was sent from an actual employee of the same company and opened the attached file, because the name of sender was disguised as the actual employee. It is possible that similar emails will be sent to the IHI Group from now on. Therefore, please comply with the following measures in order to prevent the recurrence of similar incidents within the IHI Group.

1. Overview of "Emotet" Email

The figure below shows the characteristics of "Emotet" email sent to the IHI Group recently. "Emotet" is a malware intentionally designed to steal information and money, and it is raging worldwide.

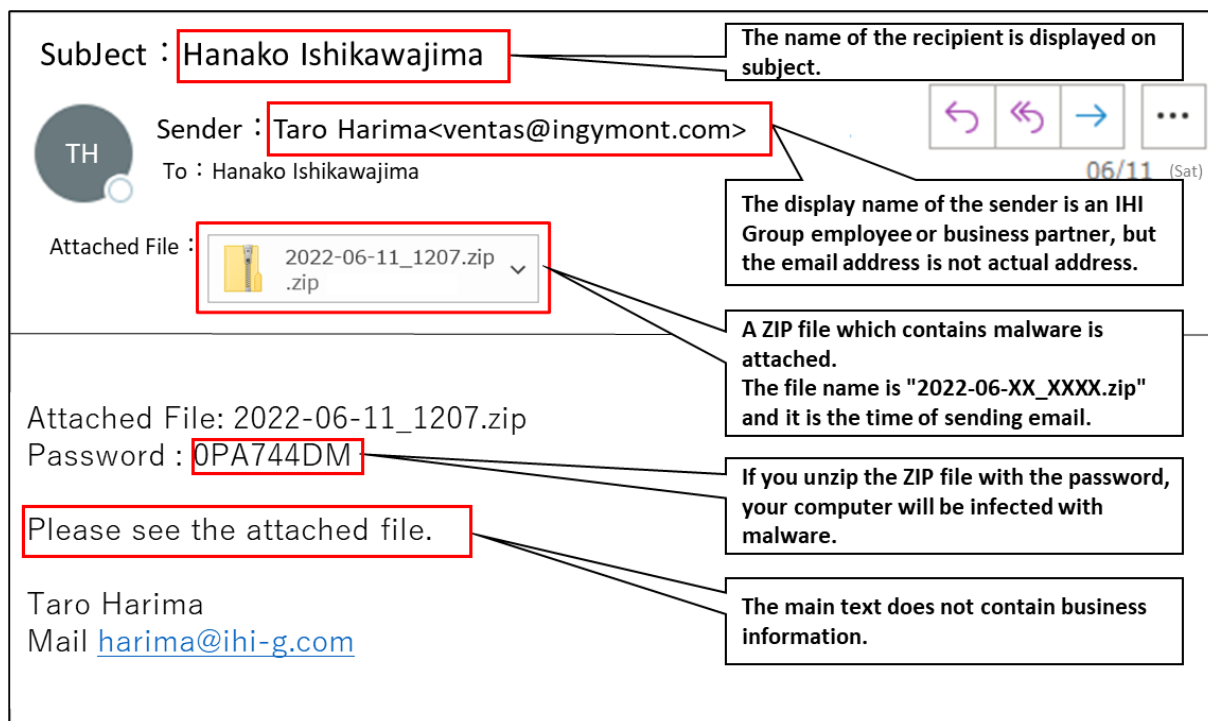


Figure. Characteristics of "Emotet" mail sent to the IHI Group recently

2. What to Do If You Receive Suspicious Emails

- (1) Please make sure the subject, sender and main text of the email and confirm whether it is a business email in consideration of the above characteristics. Since the display name of the sender can be disguised, please especially check whether the email address is correct.
- (2) Do not open the attached file or click the URL of the suspicious email.
- (3) If there is a suspicious point in the email and the email is not related to your business, delete the email.
- (4) Contact to "3. Contacts" if you can not judge whether the email is business email or not.

3. Contacts

If you have any questions, please contact to the persons below:

Mr. Akira Sugisaka sugisaka9332@ihi-g.com, Ms. Yoshiko Saka saka5777@ihi-g.com

Information Security Dept.

Intelligent Information Management Headquarters

IHI Corporation

Sincerely yours,

Shohei Misono

General Manager

Information Security Dept.

Intelligent Information Management Headquarters

IHI Corporation